



# Office of Credit Union Resources and Expansion

## Guide to Services

### My Credit Union Needs Help With...

Office of Small Credit Union Initiatives	Service Delivery	Office of Credit Union Resources and Expansion
Not provided. <sup>1</sup>	Chartering and Field of Membership	Resources to help organizations start a new federal credit union and help existing federal credit unions: <ul style="list-style-type: none"><li>• Expand their field of membership;</li><li>• Modify their existing charter to meet their strategic objectives;</li><li>• Learn more about the benefits of the low-income designation; and</li><li>• Examine the guidelines that govern the operations and structure of federal credit unions.</li></ul>
1-to-1 consulting to credit unions in areas such as: <ul style="list-style-type: none"><li>• budgeting and strategic planning</li><li>• new charter consultations</li><li>• New Worth Restoration Plan guidance</li></ul>	Consulting	Self-driven by credit union through the NCUA's Learning Management Service. Access to the system is open to credit union management, staff and officials.
<ul style="list-style-type: none"><li>• Grants to low-income credit unions</li><li>• Urgent Needs Grant available year round</li><li>• Low-interest, 5 year, balloon notes</li></ul>	Grants and Loans	<ul style="list-style-type: none"><li>• Grants to low-income credit unions</li><li>• Urgent Needs Grant available year round<sup>2</sup></li><li>• Low-interest, 5 year, balloon notes</li></ul>
Not provided. <sup>3</sup>	Minority Depository Institutions Program	Efforts to preserve minority depository institutions and encourage new ones.
<ul style="list-style-type: none"><li>• Programs and services to help credit unions meet their members' needs</li><li>• FAQ+ online search engine</li><li>• FOCUS monthly e-newsletter</li></ul>	Partnerships and Outreach	<ul style="list-style-type: none"><li>• CURE website</li><li>• NCUA-CDFI Certification Initiative</li><li>• FAQ+ online search engine</li></ul>
<ul style="list-style-type: none"><li>• On-demand viewing of past webinars and videos</li><li>• Small credit union Learning Center</li><li>• Monthly webinars; videos</li></ul>	Training	Our Learning Management Service offers: <ul style="list-style-type: none"><li>• Education to credit union employees and volunteers at no charge</li><li>• On-demand training in a variety of formats</li><li>• Accessibility to all credit unions</li><li>• Features including: course suggestions, training progress tracking and certificates of completion.</li></ul>

<sup>1</sup> Service provided by the NCUA's Office of Consumer Financial Protection.

<sup>2</sup> Subject to available funds.

<sup>3</sup> Service provided by the NCUA's Office of Minority and Women Inclusion.

**Note: The NCUA's Office of Credit Union Resources and Expansion replaced the Office of Small Credit Union Initiatives as of January 7, 2018.**



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## Contact Us

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